



LIONS GATE

Lifestyle. Care. Community. Tradition.

March 10, 2020

Dear Family Members,

As you are undoubtedly aware, there are increasing concerns about the spread of Coronavirus (COVID-19), both here in the U.S. and abroad. Our medical and healthcare team, along with senior leaders are diligently monitoring daily updates put forth by the Centers for Disease Control (CDC) and state and local health departments, and promptly enacting their recommended guidelines. In addition, we have activated our Emergency Preparedness Planning Team so that we have the resources and support in place should a confirmed case of COVID-19 occur.

Today, the Centers for Medicare and Medicaid Service (CMS) Guidance for Infection Control and Prevention of Coronavirus (COVID-19) issued additional guidelines and based on these, Lions Gate will be implementing the following in our Healthcare Center (Assisted Living, Skilled Nursing and Rehabilitation Center).

- For facilities that are in counties, or counties adjacent to other counties where a COVID-19 case has occurred, visitation is restricted (except for certain situations). As you may be aware, there is a confirmed case of the COVID-19 in Cherry Hill, which is Camden County, and Voorhees is also in Camden County.
- **Effective Wednesday, March 11, 2020, Lions Gate will be restricting visitation for all family members, friends, volunteers, vendors such as entertainers, lecturers, etc., until further notice.**
- Certain situations in which visitors will be permitted include end-of-life situations or when a visitor is essential for the resident's emotional well-being and care. Visitors will need to complete a questionnaire when they enter the building to ensure they are safe to visit.
- In lieu of visits, Lions Gate offers alternative means of communication for people who would otherwise visit, such as virtual communications (phone, Facetime, Skype, etc.).

Please know that we are taking the following steps at Lions Gate:

- We have increased the frequency that employees are cleaning common space areas and using an approved disinfectant specifically for COVID-19. Items that are included are doorknobs, elevator buttons, handrails, phones, etc.
- Employees who return from a vacation are required to complete a questionnaire regarding their recent travels. Based on the answers, the Infection Preventionist may require employees to self-quarantine and not return to work for 21 days.
- Employees are not permitted to come to work with any signs of a cold, cough, respiratory infection. If an employee does show up to work with any signs or symptoms of an illness, the employee will be immediately sent home and will not be able to return until a doctor's note is presented, clearing the employee to return to work.

Inspiring Wellness!

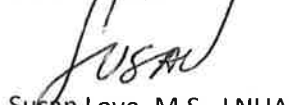
- The Infection Preventionist continues to in-service all employees on infection control, proper handwashing techniques, and proper coughing and sneezing techniques. We will be encouraging social distancing with an elbow bump and smiles in lieu of handshakes, hugs, etc. for all residents and employees.
- The Infection Preventionist and Administration monitor the CDC website on a daily basis for updates and guidance and we receive information from the Department of Health on a regular basis. If there are any changes in our procedures, we will communicate these to you. To access the Centers for Disease Control website, please go to <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html>.

In closing, we all need to work together to reduce the risk of our community. Please be assured that we have adequate supplies of all essentials.

Thank you for your understanding and cooperation.

If you have any questions, please contact me at 856-679-2210 or slove@lionsgateccrc.org.

Respectfully,



Susan Love, M.S., LNHA
Chief Executive Officer