



LIONS GATE

Lifestyle. Care. Community. Tradition.

URGENT MEMORANDUM

March 30, 2020

Dear Lions Gate Community Members,

Today, we were notified by the Camden County Department of Health that an employee of our skilled nursing community has tested positive for COVID-19, the illness resulting from the novel coronavirus. We are strictly following all procedures and guidelines from the Centers for Disease Control & Prevention. Our medical and clinical team is taking every step recommended by authorities to contain the spread of the virus in our community.

Due to HIPAA regulations, I cannot provide further details regarding the employee. We are following all CDC and NJ Department of Health guidelines from the date the employee last worked.

We recognize this is a serious and unsettling situation for all of you. Please be assured that we are closely monitoring this situation and the following action items are in place:

- The medical records for the residents who this employee cared for have all been reviewed, and if necessary, additional action will be taken based as necessary. These residents will continue to be monitored closely for the next 14 days.
- All resident temperatures are taken two (2) times per day.
- All employees continue to wear masks and gloves when in resident rooms, and when appropriate, residents may need to wear a mask when receiving care.
- All employees (including companions/aides) continue to be screened and temperatures taken upon entering employee entrance.
- Ongoing in-services on infection control continued to be provided to all staff
- We are continuing our increased disinfecting efforts, including handrails, door knobs, light switches, etc.

Developments are changing day by day, minute by minute. Our focus remains on the health and well-being of our community. We must also recognize our team for the concern and dedication they have shown to our residents during this challenging time. Our mission has never been more meaningful.

If you have any questions, please contact me at 856-679-2210 or email at slove@lionsgateccrc.org.

Wishing for all of you to stay safe and healthy!

Respectfully,

Susan Love, M.S., LNHA
Chief Executive Officer

Inspiring Wellness!