



April 10, 2020

Dear Lions Gate Community Members,

We have been notified by the Camden County Department of Health that some of our residents on the first floor of skilled nursing and a resident in independent living have tested positive for COVID-19, the illness resulting from the novel coronavirus. The staff and administration continue to strictly follow all procedures and guidelines from the Centers for Disease Control & Prevention and our medical and clinical teams are taking every step recommended by authorities to contain the spread of the virus in our community. The second floor of the skilled nursing facility has been designated as the isolated area for all residents who test positive for COVID-19. Therefore, residents will be moved to this unit as necessary. You will be contacted if this situation pertains to your family member and you will be provided with the details of the process.

I cannot stress enough how critical it is that all residents follow the protocols at Lions Gate to quarantine in place. Effective immediately, residents are not to leave their apartment unless otherwise instructed by your physician, the therapy department, or if you have an outside medical appointment, an appointment in the Wellness Center, or an emergency when 911 is called. However, you may continue to retrieve your U.S. Postal mail. Residents must not go to other sections of the community to visit their loved ones or friends. This is the only way that we can prevent the spread of infection.

Our team at Lions Gate continues to do everything possible to mitigate exposure and the spread of infection. As difficult as it is to remain in your apartments, we need every single resident to comply. Containment of the COVID-19 is vital to everyone's health and safety, including fellow residents, family members and Lions Gate staff. Recently, I have received phone calls informing me that residents are going out to the grocery stores, and other stores. Lions Gate provides grocery shopping, we have toilet paper and other toiletries available, we

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provide programs on Channel 1970, provide brain game puzzles, arts and crafts kits, and more. The trash is being picked up outside apartment doors so residents don't need to leave their apartment to walk to the trash room. Please ensure you leave your trash outside your apartment in accordance with the schedule you received. If any resident needs something that we are not providing, they must call the Concierge desk at 856-679-2200 and we will do our best to meet the request.

Again, I am urging every resident to comply with remaining in your apartment. At this point, given the severity of the current situation, and critical importance of compliance with all stay at home protocols, Lions Gate will impose a fine of \$100.00 for each violation of these important and critical guidelines.

If you have any questions, please contact me at 856-679-2210 or email me at slove@lionsgateccrc.org.

Respectfully,

Susan Love, M.S., LNHA

Chief Executive Officer

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