



## LIONS GATE

Lifestyle. Care. Community. Tradition.

May 4, 2020

Dear Lions Gate Community Members,

As the State of New Jersey begins to open up select businesses and public spaces, we still have a long way to go. However, I am optimistic that we will prevail and soon we will see the signs of recovery from the COVID-19 pandemic.

I want to reassure you that all of us at Lions Gate continue to be committed to doing everything we can to ensure the safety and health of the people we serve. We review our protocols on a daily basis and make immediate changes based on the most recent information and guidance from the Centers for Disease Control, the New Jersey Department of Health, and local agencies.

Also, I want to reassure you that we continue to be fully staffed and have all of the resources to meet the needs of our residents. Our staff is incredibly busy caring for our residents every day and it is not always possible for our nursing staff to answer phone calls in the middle of providing care. I recognize that this has been frustrating to some of you. Therefore, in an effort to improve communication, effective immediately, we have implemented a designated HOTLINE and Email address for residents and families.

Please either call the HOTLINE and leave a message or email the address below and a designated employee will take phone and email messages. The message will then be given to the appropriate staff member who will return the phone call/email message on a timely basis.

**COVID-19 HOTLINE#: 856-679-4679**

**COVID-19 DESIGNATED EMAIL ADDRESS: [lgadministrator@lionsgateccrc.org](mailto:lgadministrator@lionsgateccrc.org)**

*Inspiring Wellness!*

Thank you for your continued support and partnership. We will get through this together!

If you have any questions, please contact me at 856-679-2210 or at [slove@lionsgateccrc.org](mailto:slove@lionsgateccrc.org)

Be safe and be well!

Respectfully,



Susan Love, M.S., LNHA  
Chief Executive Officer

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