



June 19, 2020

Dear Lions Gate Community Members,

We are pleased to inform you that effective June 21, 2020, the NJ Department of Health is permitting facilities to allow in-person visitation in a designated outdoor visitation space. Therefore, we will start receiving requests to schedule appointments beginning Saturday, June 20th at 8:00am through 8:00pm and daily until further notice. Visitation may not begin until Sunday, June 21, 2020. Please carefully read the below detailed information:

- Visits with a resident in a designated outdoor space must be scheduled in advance and are dependent on permissible weather conditions, availability of outdoor space, and sufficient staffing at the facility to meet resident care needs, as well as the health and well-being of the resident. Visits may be cancelled because of inclement or unsafe weather conditions (i.e. high humidity/heat/poor air quality)
- **To schedule an in-person visitation, please call 856-667-3100. The receptionist will take your request for a date and time for a visitation. You will then receive a call back to confirm the date and time.**
- Visitors must first go into the lobby to the reception desk to be screened for infections and communicable diseases, including COVID-19 symptoms. Any visitors with symptoms of COVID-19 infection, including a fever equal or greater than 100.4 F , chills, cough, shortness of breath or difficulty breathing, sore throat, fatigue, muscle or body aches, headache, new loss of taste or smell, congestion or runny nose, nausea or vomiting, or diarrhea will not be permitted to visit.

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- Lions Gate may limit the length of any visit, the days on which visits will be permitted, the hours during a day when visits will be permitted, and the number of times during a day or week a resident may be visited.
- There will be designated areas in Assisted Living, Skilled Nursing and at the Rehabilitation Center and visitors will be directed to the area in which your loved one resides.
- Except for going into the lobby to be screened, visitors will not be permitted to go anywhere else in the community, including restrooms, which will not be available at this time.
- A staff member is required to remain with the resident at all times during the visit.
- Each resident is limited to no more than two visitors at a time and visitor(s) must remain at least 6 feet from the resident and attending staff member(s) at all times during the visit.
- Whenever possible, visitors should wait in a vehicle prior to the visitation time.
- Staff must wear a surgical facemask and resident must wear a face covering and visitors must wear a face covering or mask for the duration of the visit.
- Food is not permitted during the visits. Visitors may bring items for the resident but must leave the package in the vestibule as directed by the signs on the tables. Visitors may bring their own water which cannot be shared with the residents. Lions Gate shall provide appropriate hydration for the resident during the visit.
- Lions Gate must receive informed consent from the visitor and the resident in writing that they are aware of the possible dangers of exposure to COVID-19 for both the resident and the visitor and they will follow the rules set by Lions Gate in regard to outdoor visitation.
- Lions Gate must receive a signed statement from each visitor and resident (if the resident is unable to consent then the consent needs to be signed by the authorized representative) with a copy provided to the visitor and resident, that they are aware of the risk of exposure to COVID-19 during the visit, that they will strictly comply with Lions Gate's policies during outdoor visitation, and that the visitor will notify Lions Gate if they test positive for COVID-19 or exhibit symptoms of COVID-19 within 14 days of the visit. (see attached consent form).

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VISITATION WILL BE FOR 15 MINUTES PER RESIDENT AND VISITOR(S)
BEGINNING AT THE BELOW TIMES:

- 10:00 AM to 10:15 AM
- 10:30 AM to 10:45 AM
- 11:00 AM to 11:15 AM
- 11:30 AM to 11:45 AM
- 12:00 PM to 12:15 PM
- 12:30 PM to 12:45 PM
- 1:00 PM to 1:15 PM
- 1:30 PM to 1:45 PM
- 2:00 PM to 2:15 PM

Please sign the attached Consent Form and bring it with you when you arrive for your visit.

Enjoy your visit with your loved one! We know our residents will be very excited to see their family members!

If you have any questions, please call me at 856-679-2210 or email me at slove@lionsgateccrc.org.

Respectfully,

Susan Love, M.S., LNHA
Chief Executive Officer

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