



June 9, 2020

Dear Lions Gate Independent Living Community Members,

We understand and empathize that the continued protocols for sheltering in place are difficult for our residents and family members. Since there has been some confusion about what is permitted regarding sheltering in place, please see below for clarifications:

- Residents are permitted to walk in their hallways, walk outside, and sit outside, as long as masks are worn and social distancing of at least 6 feet away takes place
- Please use the hand sanitizer prior to going outside, and upon entering the building. The sanitizer stand is located next to the credenza in the lobby
- There are chairs on the patio outside of the Great Room which are placed 6 feet apart with a black "X" on the ground. The chairs also have signs stating that they are reserved for residents only
- If using the elevators, please bring a tissue with you to push the buttons when going up and down
- We ask that you respect our protocol of using the Main Entrance to return from being outside. There are side entrance doors that are being kept propped open so that residents can get back inside rather than going through the Main Entrance Doors. This is not acceptable

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- Residents are able to get their own mail at this point—wearing a mask. If you are unable to get your mail, please inform the Concierge at 679-2200
- Trash will continue to be picked up on your scheduled day. Please do not leave trash outside your apartment earlier than your designated day and time
- Residents are not permitted to sit or congregate in any common areas such as the Great Room, Bistro, Dining Room, etc. Only outdoor seating is permitted at this time
- No visitors are permitted inside the building except to drop off items in the vestibule. If prior approval has been obtained from Administration, visitors must enter through the front lobby, get screened, and have their temperature taken
- Lions Gate continues to be restricted for visitation. However, we do not have the resources to prevent visitors from coming in to Independent Living apartments. I have received reports that residents and staff have observed some visitors coming to Lions Gate and not complying with wearing masks or social distancing. This is disturbing to hear. If you wish to visit your loved one outside, you may do so, as long as you wear a mask and remain socially distanced
- I continue to get reports that visitors are observed going into resident apartments on the first floor thru the patio. This is not acceptable. NO VISITORS are to be inside an apartment unless prior approval is obtained from Administration
- For residents who live on the 2nd and 3rd floors, if someone visits you from the outside and you are on your balcony, both visitors and residents still need to wear a mask

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- Please keep in mind that our medical team, clinical team, and all department team members work so hard on a daily basis to try to keep all of our residents safe. Each time an unauthorized visitor comes to Lions Gate, it increases the risks for all residents. As soon as we are informed by the NJ DOH regarding reduced restrictions, we will let you know.

If you have any questions, please contact me at 856-679-2210 or at slove@lionsgateccrc.org.

Please be well and be safe.

Respectfully,

Susan Love, M.S., LNHA
Chief Executive Officer

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