



July 23, 2020

Dear Assisted Living and Skilled Nursing Community Members:

Now that we have been open to the outdoor visitation for a few weeks, there are a few changes and reminders we want to share:

1. Please arrive 10 minutes early for your visit, which will provide you enough leeway so that everyone is ready for their visit on time. If a visit starts late, for whatever reason, it still must end at the scheduled 15 minute time slot.
2. No food or drink is allowed, except for water bottles brought by the visitor to be consumed by the visitor only, as per NJ Department of Health. Any food brought for the resident must be left on the table in the vestibule as has been the practice.
3. Only 2 visitors are permitted to attend at one time; this is per the NJ Department of Health mandate. "Splitting" of time slots to allow more than 2 visitors is not permitted.

The following protocols pertain to booking visits and are in place to keep it fair for all residents to be able to have visitors:

1. Each resident may have up to a maximum of 3 visits per week
2. Anyone requesting a visit must request one visit at a time (i.e., a person cannot call one time to request 3 visits for the week)
3. We are now accepting requests online by using the below link, or you may still call 856-667-3100 to make a reservation:

<https://form.jotform.com/201837928838066>

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4. Once your request is received online, you will be contacted by Kim Barclay to confirm your request. Your request is not a reservation until you are called by Kim to confirm your date and time.
5. We have added an additional time slot, 11:00AM, in light of the afternoon visits being cancelled due to heat. Please keep in mind that weather may affect any reservation.
6. Visits are for family members only. Please do not make any reservations for friends and/or paid companions to visit your loved ones. This takes away spots from other family members who want to visit.

If you have any questions, please contact the Email Hotline at lgadministrator@lionsgateccrc.org or call the Hotline at 856-679-4679.

Thank you for your cooperation and understanding.

Stay Safe and Be Well!

Respectfully,

Susan Love, M.S., LNHA

Chief Executive Officer

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