



July 1, 2020

Dear Lions Gate Community Members,

It has been great to see so many residents and families being together during the outdoor visits. As you may be aware, this past weekend there was some confusion regarding the scheduled sessions. In order to maximize the time of your visit and ensure the process goes smoothly, the following procedures have been implemented on weekends:

- The sign-in table will be located under the portico at the Healthcare Center entrance (1100 Building). You will not enter the building to check in.
- Per NJ Department of Health, restrooms are not permitted to be used by visitors.
- Plan to arrive 5-10 minutes early to be processed in with your temperature, COVID acknowledgement and health questionnaire. If you don't leave enough time and have to wait in line, causing you to start your visit late, your visit will not be extended.
- Visitors need to ensure they are 6 feet apart from others while waiting in line.
- Visitors and residents must wear a mask.
- Only 2 visitors per resident are permitted. Children and babies also count as a visitor.
- No visitors should enter the designated visiting areas until instructed to do so.
- No touching is permitted and 6 feet distance must be maintained during visits.

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- No food or drink can be consumed at the visit.

### **APPOINTMENTS**

- Weekend appointments – MUST BE MADE BEFORE 4:00PM ON FRIDAY.
- No appointments will be accepted for “same day” visits. All must be booked in advance.
- No “sharing” of appointment times; each group of 2 visitors must schedule separate visit times.
- If your appointment starts late, for whatever reason, it will still end at the scheduled time.

### **VISITATION TIMES: LENGTH IS 15 MINUTES. THERE ARE NO EXCEPTIONS**

- 10:00AM – 10:15AM
- 10:30AM – 10:45PM
- 1:30PM – 1:45PM
- 2:00PM – 2:15PM

Thank you for your understanding and cooperation in this matter.

If you have any questions, please contact the HOTLINE at 856-679-4679 or email HOTLINE at [lgadministrator@lionsgateccrc.org](mailto:lgadministrator@lionsgateccrc.org).

Respectfully,

Susan Love. M.S., LNHA  
Chief Executive Officer

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