



August 7, 2020

Dear Independent Living Community Members,

We hope that you continue to be well and stay safe. Lions Gate continues to be COVID-19 free and we all are diligent with social distancing, wearing masks, screening and taking temperatures of employees on a daily basis. It is extremely important that when residents and visitors meet outside, masks are worn by all and social distancing is maintained.

Today, we conducted a Zoom Town Hall Meeting for residents. Below are the items that were presented:

- New residents who moved in since February were welcomed
- COVID-19 update – Lions Gate continues to remain COVID-FREE
- Programming – we continue to provide live programs in Commons Hall and Kim Clemons, Director of Programming is working hard to provide a variety of programs on Channel 1970 to meet the interests of all residents
- Dave Correa, Fitness Specialist, continues with his walking program with residents and if residents are interested in scheduling sessions, they can contact Dave
- “Groceries To Go” will open on August 10th at 10:00AM. The store will be open Sunday through Friday, from 10:00AM -2:00PM. For residents who do not want to go to the store, they can order by phone and groceries will be delivered. We will still continue with our food shopping at ShopRite for residents
- As of Monday, August 10th, the Bistro will be open for residents to get lunch, snacks, etc. Staff will be assisting residents and social distancing and wearing masks will be enforced

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- We apologize for the delay with the Salon reopening. There have been staffing challenges which are being worked on and we expect to have the Salon open very soon
- We are moving to an electronic scanning system, SyncScan, for taking temperatures and screening. The system is a facial recognition system and all resident and employee information will be uploaded into the system prior to implementation. The system will not accept anyone who isn't wearing a mask or has a temperature above the threshold of 99.4 degrees. We expect to begin utilizing SyncScan in the next two weeks.
- Residents can stop by the Concierge desk to pick up Information for Voter Registration and Absentee Ballots.
- The Sales/Marketing Department has been working diligently making phone calls and hosting Zoom meetings and FaceTime tours for potential residents. The Refer a Friend incentive program continues to be in place for residents to refer friends to Lions Gate.

Thank you to all of our residents and family members for your cooperation and compliance in continuing to keep everyone safe. We will be scheduling a Family Town Hall Meeting in the near future.

If you have any questions, please call the Hotline at 856-679-4679 or email the Hotline at lgadministrator@lionsgateccrc.org.

Please stay well and be safe!

Respectfully,

Susan Love, M.S., LNHA

Chief Executive Officer

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