



March 9, 2021

Dear Lions Gate Community Members,

Many have requested that we lead with the informational piece of our weekly message and include the statistics at the end of each message. We are making this change this week and hopefully you find this format more pleasing.

INDOOR VISITATION

We began indoor visitation yesterday, March 8th, and the system appears to be working well. Residents have been excited to see their loved ones again, and it is nice to see visitors in our building again.

We are including the visitation/reservation guidelines and the instructions for making reservations below for those who may have missed them in last week's message.

The visitation and reservation guidelines are as follows:

1. We will not be able to accommodate everyone in the first week as we are starting slowly with only 2 visitors per unit per visitation slot.
2. We can only accommodate one visit per resident per week at this time. Once visitation has been in place for a few weeks, we may be able to relax this rule and add additional visit times.
3. Your visit is NOT CONFIRMED until you receive a confirmation email from the Visitation Coordinator. Please note: the automatic reply stating that your reservation has been submitted is NOT the confirmation.

Inspiring Wellness!

4. Reservations must be made by FRIDAY of the prior week for following week. At this time, we are not able to accommodate “last minute” requests. (If you need advance notice of your accepted reservation, do not choose a date that will require a quick response.)
5. Phone calls regarding visitation will not be accepted; email visitation@lionsgateccrc.org if you have questions or other issues.
6. COVID testing will be required. You must arrive ½ hour prior to your visit to receive a rapid COVID test here at Lions Gate. Please note that a late arrival could result in a cancelled reservation.
7. Persons who test POSITIVE will not be permitted to visit and must leave the premises immediately. Persons refusing the test will not be permitted to visit.
8. Visitation times are for 1 hour; visitors must leave promptly at the end of the scheduled visit.
9. When visiting, you must sanitize your hands, wear a mask at all times, and go directly to and from the visitation area.
10. Residents residing in private rooms will receive their visitor in their own room only.
11. Residents residing in shared rooms will receive their visitors in a designated common area only.
12. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

Inspiring Wellness!

Below you will find instructions for reserving your date and time for visits.

1. Reservations must be made on the website, just as you did for the Outdoor Visitation.
2. Go to www.lionsgateccrc.org
3. Click on **FOR CORONAVIRUS UPDATES, CLICK HERE** (Red banner at the top of the page)
4. Click on “Skilled Nursing Indoor Visitor Scheduler” or “Assisted Living Indoor Visitor Scheduler”
5. Complete the Visitation Registration Form. Note: Only available dates and times will display.
6. You will receive an auto reply stating the request was submitted, this is NOT a confirmation that the request has been scheduled.
7. After the request is received, the visitation scheduler will review the schedule and either approve or deny the requested time slot – you will receive an email from the scheduler confirming your scheduled visit.

Days and times available for visitation

1st floor *(Skilled Nursing 1st floor, Assisted Living 1st floor, Safe Haven)*

10:00am – 11:00am (must arrive at 9:30am for COVID test) Mon, Wed, Fri only

1:30pm – 2:30pm (must arrive at 1pm for COVID test) Mon, Wed, Fri, Sat and Sun

6:30pm – 7:30pm (must arrive at 6pm for COVID test) Mon, Wed, Fri, Sat and Sun

2nd floor *(Skilled Nursing 2nd floor, Assisted Living 2nd floor)*

10:30am – 11:30am (must arrive at 10am for COVID test) Mon, Wed, Fri only

2:00pm – 3:00pm (must arrive at 1:30pm for COVID test) Mon, Wed, Fri, Sat and Sun

7:00pm – 8:00pm (must arrive at 6:30pm for COVID test) Mon, Wed, Fri, Sat and Sun

Inspiring Wellness!

Effective **February 26, 2021**, Lions Gate was declared “Out of Outbreak” status by the NJ Department of Health. The end of outbreak status results in a reset of the statistics.

Please see below updated COVID statistics from **February 26, 2021** through today:

- Current # COVID positive on the cohort unit today 2
 - Residents from Independent Living 0
 - Residents from Assisted Living 0
 - Residents from Skilled Nursing 0
 - Residents from outside Lions Gate 2
- Cumulative Total # COVID positive Lions Gate residents 0
- Current # COVID positive employees 0
- Cumulative total COVID positive employee 0
- Cumulative total # of residents who passed away 0
- Cumulative total # of employees who passed away 0

Note: Lions Gate maintains a distinct COVID-positive unit, designed for isolation of COVID positive Lions Gate residents as well as persons who were COVID positive prior to admission to Lions Gate; they were in the hospital/community and in need of rehab services. We do not report the cumulative numbers of these “outside” residents, only the Lions Gate residents.

We will continue to provide you with updates as they become available. Please know that we are strictly adhering to and following infection control protocols and guidance from the CMS, CDC and the NJ Department of Health.

We thank you for your continued cooperation and support and appreciate your partnership during these challenging times.

If you have any questions, please call the COVID Hotline at 856-679-4679 or email at lgadministrator@lionsgateccrc.org

Be Well and Be Safe!

Respectfully,

David Thompson
COO/CFO

Inspiring Wellness!