



March 23, 2021

Dear Lions Gate Community Members,

The weather is changing and it is great to see so many of you outside enjoying the sun! We hope your preparations for Passover are going smoothly and we wish you all a Zissen Pesach!

## **INDOOR VISITATION**

We began indoor visitation March 8th and the system appears to be working well. Thank you all for being patient with testing and for following the guidelines.

We have been receiving a multitude of requests for visits for “special circumstances” and requesting visitation outside of/or in addition to the times listed on the schedule. Please understand our responsibility is to be able to allow all residents a chance to visit their loved ones – if we allow extra visits to one resident, this takes away from a visit that would be available to another, so please understand why we may not be able to accommodate an extra visit. We have previously and are again today providing the visitation scheduling instructions which is on our website – please plan ahead and request early so you will be able to secure a timeslot that fits your schedule.

Each resident is able to have one visit per week, not one visit per family member per week. An easy way to maximize this visit is to have two family members visit during the same timeslot.

Please note we are not able to permit children under the age of 18 to visit indoors. Once the weather breaks, children under 18 are more than welcome to participate in outdoor visits. Thank you for your understanding as we follow Department of Health rules and regulations regarding visitation during COVID-19.

*Inspiring Wellness!*

We are including the visitation/reservation guidelines and the instructions for making reservations below for those who may have missed them in our previous messages.

*The visitation and reservation guidelines are as follows:*

1. We will not be able to accommodate everyone every week.
2. We are not able to accommodate guests under the age of 18 years old.
3. We can only accommodate one visit per resident per week at this time with a maximum of two visitors per visit.
4. Your visit is NOT CONFIRMED until you receive a confirmation email from the Visitation Coordinator. Please note: the automatic reply stating that your reservation has been submitted is NOT the confirmation.
5. Reservations must be made by FRIDAY of the prior week for following week. At this time we are not able to accommodate 'last minute' requests. (If you need advance notice of your accepted reservation, do not choose a date that will require a quick response.)
6. Phone calls regarding visitation will not be accepted; email [visitation@lionsgateccrc.org](mailto:visitation@lionsgateccrc.org) if you have questions or other issues.
7. We request that you have a COVID test upon arrival. Please arrive ½ hour prior to your visit to receive a rapid COVID test here at Lions Gate. Please note that a late arrival could result in a cancelled reservation.
8. Persons who test POSITIVE will not be permitted to visit and must leave the premises immediately.
9. Visitation times are for 1 hour; visitors must leave promptly at the end of the scheduled visit.
10. When visiting, you must sanitize your hands, wear a mask at all times, and go directly to and from the visitation area.
11. Residents residing in private rooms will receive their visitor in their own room only.
12. Residents residing in shared rooms will receive their visitors in a designated common area only.

*Inspiring Wellness!*

13. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

*Below you will find instructions for reserving your date and time for visits.*

1. Reservations must be made on the website, just as you did for the Outdoor Visitation.
2. Go to [www.lionsgateccrc.org](http://www.lionsgateccrc.org)
3. Click on **FOR CORONAVIRUS UPDATES, CLICK HERE** (Red banner at the top of the page)
4. Click on “Skilled Nursing Indoor Visitor Scheduler” or “Assisted Living Indoor Visitor Scheduler”
5. Complete the Visitation Registration Form. Note: Only available dates and times will display.
6. You will receive an auto reply stating the request was submitted, this is NOT a confirmation that the request has been scheduled.
7. After the request is received the visitation scheduler will review the schedule and either approve or deny the requested time slot – you will receive an email from the scheduler confirming your scheduled visit.

*Days and times available for visitation*

**1st floor** *(Skilled Nursing 1st floor, Assisted Living 1st floor, Safe Haven)*

10:00am – 11:00am (must arrive at 9:30am for COVID test) Mon, Wed, Fri only

1:30pm – 2:30pm (must arrive at 1pm for COVID test) Mon, Wed, Fri, Sat and Sun

6:30pm – 7:30pm (must arrive at 6pm for COVID test) Mon, Wed, Fri, Sat and Sun

**2nd floor** *(Skilled Nursing 2nd floor, Assisted Living 2nd floor)*

10:30am – 11:30am (must arrive at 10am for COVID test) Mon, Wed, Fri only

*Inspiring Wellness!*

2:00pm – 3:00pm (must arrive at 1:30pm for COVID test) Mon, Wed, Fri, Sat and Sun

7:00pm – 8:00pm (must arrive at 6:30pm for COVID test) Mon, Wed, Fri, Sat and Sun

Effective **February 26, 2021**, Lions Gate was declared “Out of Outbreak” status by the NJ Department of Health. The end of outbreak status results in a reset of the statistics.

Please see below updated COVID statistics from **February 26, 2021** through today:

- Current # COVID positive on the cohort unit today 0
  - Residents from Independent Living 0
  - Residents from Assisted Living 0
  - Residents from Skilled Nursing 0
  - Residents from outside Lions Gate 0
- Cumulative Total # COVID positive Lions Gate residents 0
- Current # COVID positive employees 0
- Cumulative total COVID positive employee 1
- Cumulative total # of residents who passed away 0
- Cumulative total # of employees who passed away 0

We will continue to provide you with updates as they become available. Please know that we are strictly adhering to and following infection control protocols and guidance from the CMS, CDC and the NJ Department of Health.

We thank you for your continued cooperation and support and appreciate your partnership during these challenging times.

If you have any questions, please call the COVID Hotline at 856-679-4679 or email at [lgadministrator@lionsgateccrc.org](mailto:lgadministrator@lionsgateccrc.org)

Be Well and Be Safe!

Respectfully,

David Thompson  
COO/CFO

*Inspiring Wellness!*