



April 20, 2021

Dear Lions Gate Community Members,

As previously communicated, Lions Gate remains in what the NJ Department of Health considers outbreak status. This was the result of having two or more employees test positive for COVID-19 in a 14 day period. Lions Gate is currently scheduled to be out of outbreak status on April 27th. This is dependent upon no resident or employee testing positive prior to this date. End of outbreak status will return the facility to phase 2 which allows for the dining rooms to reopen and small group activities to occur.

Visitation Scheduling Clarification

The Lions Gate visitation schedule runs Monday to Sunday. Please remember to schedule by Friday at 4pm of each week for the FOLLOWING week.

Example: If you schedule on Friday, April 23rd, you are scheduling for the week of Monday April 26th – Sunday, May 2nd. Some folks are getting confused and think they are scheduling for the current week; please remember you are always scheduling for the next Monday-Sunday week.

INDOOR VISITATION

Thank you all for being patient with testing and for following the indoor visitation guidelines.

Please understand we cannot allow visitation outside of/or in addition to the times listed on the schedule. Our responsibility is to be able to allow all residents a chance to visit their loved ones – if we allow extra visits to one resident, this takes away from a visit that would be available to another resident. We have previously and are again today providing the visitation scheduling instructions which is on our website – please plan ahead and

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submit your requests early so you will be able to secure a timeslot that fits your schedule.

Each resident can have one visit per week, not one visit per family member per week. An easy way to maximize this visit is to have two family members visit during the same timeslot.

Please note we are not able to permit children under the age of 18 to visit indoors. Once the weather breaks, children under 18 are more than welcome to participate in outdoor visits.

For those who may have missed them in our previous messages, we are including the visitation/reservation guidelines and the instructions for making reservations below.

The visitation and reservation guidelines are as follows:

1. We will not be able to accommodate everyone every week.
2. We are not able to accommodate guests under the age of 18 years old.
3. We can only accommodate one visit per resident per week at this time with a maximum of two visitors per visit.
4. Your visit is NOT CONFIRMED until you receive a confirmation email from the Visitation Coordinator. Please note: the automatic reply stating that your reservation has been submitted is NOT the confirmation.
5. Reservations must be made by FRIDAY of the prior week for following week. At this time we are not able to accommodate 'last minute' requests. (If you need advance notice of your accepted reservation, do not choose a date that will require a quick response.)
6. Phone calls regarding visitation will not be accepted; email visitation@lionsgateccrc.org if you have questions or other issues.
7. We request that you have a COVID test upon arrival. Please arrive ½ hour prior to your visit to receive a rapid COVID test here at Lions Gate. Please note that a late arrival could result in a cancelled reservation.
8. Persons who test POSITIVE will not be permitted to visit and must leave the premises immediately.

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9. Visitation times are for 1 hour; visitors must leave promptly at the end of the scheduled visit.
10. When visiting, you must sanitize your hands, wear a mask at all times, and go directly to and from the visitation area.
11. Residents residing in private rooms will receive their visitor in their own room only.
12. Residents residing in shared rooms will receive their visitors in a designated area only.
13. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

Below you will find instructions for reserving your date and time for visits.

1. Reservations must be made on the website, just as you did for the Outdoor Visitation.
2. Go to www.lionsgateccrc.org
3. Click on **FOR CORONAVIRUS UPDATES, CLICK HERE** (Red banner at the top of the page)
4. Click on “Skilled Nursing Indoor Visitor Scheduler” or “Assisted Living Indoor Visitor Scheduler”
5. Complete the Visitation Registration Form. Note: Only available dates and times will display.
6. You will receive an auto reply stating the request was submitted, this is NOT a confirmation that the request has been scheduled.
7. After the request is received the visitation scheduler will review the schedule and either approve or deny the requested time slot – you will receive an email from the scheduler confirming your scheduled visit.

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Times available for visitation – except where noted, these times are now available 7 days a week.

Assisted Living

1st floor *(Assisted Living 1st floor, Safe Haven)*

10:00am – 11:00am (must arrive at 9:30am for COVID test)

1:30pm – 2:30pm (must arrive at 1pm for COVID test)

6:30pm – 7:30pm (must arrive at 6pm for COVID test)

2nd floor *(Assisted Living 2nd floor)*

10:30am – 11:30am (must arrive at 10am for COVID test)

2:00pm – 3:00pm (must arrive at 1:30pm for COVID test)

7:00pm – 8:00pm (must arrive at 6:30pm for COVID test)

Skilled Nursing

1st floor *(Skilled Nursing 1st floor)*

10:00am – 11:00am (must arrive at 9:30am for COVID test) (Monday-Friday only)

1:30pm – 2:30pm (must arrive at 1pm for COVID test)

6:30pm – 7:30pm (must arrive at 6pm for COVID test)

2nd floor *(Skilled Nursing 2nd floor)*

10:30am – 11:30am (must arrive at 10am for COVID test) (Monday-Friday only)

2:00pm – 3:00pm (must arrive at 1:30pm for COVID test)

7:00pm – 8:00pm (must arrive at 6:30pm for COVID test)

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At the direction of the NJ Department of Health, we are currently testing every employee two times per week regardless of whether they have symptoms or not. Our employees, vendors, guests are all screened upon entry into the facility. We continue to provide employees and residents with proper PPE and have sufficient supply to continue to do so.

We sanitize surfaces often throughout the day and have an outside company sanitize common areas of the skilled nursing and assisted living units 7 nights a week. We continue to be vigilant in our efforts to mitigate the spread of COVID in the building.

Please see below updated COVID statistics from **February 26, 2021** through today:

- Current # COVID positive on the cohort unit today 0
 - Residents from Independent Living 0
 - Residents from Assisted Living 0
 - Residents from Skilled Nursing 0
 - Residents from outside Lions Gate 0
- Cumulative Total # COVID positive Lions Gate residents 0
- Current # COVID positive employees 0
- Cumulative total COVID positive employee 6
- Cumulative total # of residents who passed away 0
- Cumulative total # of employees who passed away 0

We will continue to provide you with updates as they become available. Please know that we continue to strictly adhere to and following infection control protocols and guidance from the CMS, CDC and the NJ Department of Health.

We thank you for your continued cooperation and support.

If you have any questions, please call the COVID Hotline at 856-679-4679 or email at lgadministrator@lionsgateccrc.org

Be Well and Be Safe!

Respectfully,
David Thompson
COO/CFO

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