



May 14, 2021

Dear Lions Gate Community Members,

We received the official “Out of Outbreak” clearance from the NJ Department of Health on April 28<sup>th</sup>. However, one of our employees tested positive late last week. Lions Gate will remain out of outbreak as long as no single resident or any other employee tests positive within a 14 day period of this employee testing positive. Visitation, group activities and dining room usage were not impacted.

### **Visitation Scheduling Clarification**

The Lions Gate visitation schedule runs Monday to Sunday. **Please remember to schedule by Friday at 12pm** of each week.

Example: If you schedule on/before Friday, May 14<sup>th</sup>, you are scheduling for the week of Monday May 17<sup>th</sup> – Sunday, May 23<sup>rd</sup>. Some folks are getting confused and think they are scheduling for the current week; please remember you are always scheduling for the next Monday-Sunday week.

### **OUTDOOR VISITATION**

The outdoor visit schedule remains: Thursdays/Fridays – 11:30a, 1:30p and 3:00p – Saturdays/Sundays 11:30a and 1:30p.

Please understand we cannot allow visitation outside of/or in addition to the times listed on the schedule. Our responsibility is to be able to allow all residents a chance to visit their loved ones – if we allow extra visits to one resident, this takes away from a visit that would be available to another resident. We have previously and are again today providing the visitation scheduling instructions which is on our website – please plan ahead and request early so you will be able to secure a timeslot that fits your schedule.

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Outdoor visits do not impact the number of indoor visits and the indoor visit schedule remains the same.

*The outdoor visitation and reservation guidelines are as follows:*

1. We will not be able to accommodate everyone every week.
2. We are able to accommodate guests under the age of 18 years old for outdoor visitation.
3. A maximum of 2 visitors will be permitted per scheduled outdoor visit.
4. Based on openings, we may be able to accommodate multiple visits per resident per week. We will assign all 1<sup>st</sup> visits for residents prior to assigning 2<sup>nd</sup> and 3<sup>rd</sup> visits.
5. Your visit is NOT CONFIRMED until you receive a confirmation email from the Visitation Coordinator. Please note: the automatic reply stating that your reservation has been submitted is NOT the confirmation.
6. Reservations must be made by FRIDAY of the prior week for following week. At this time we are not able to accommodate 'last minute' requests. (If you need advance notice of your accepted reservation, do not choose a date that will require a quick response.)
7. Phone calls regarding visitation will not be accepted; email [visitation@lionsgateccrc.org](mailto:visitation@lionsgateccrc.org) if you have questions or other issues.
8. Please note that a late arrival could result in a cancelled reservation.
9. Visitors will be screened upon arrival, we are not asking that visitors be COVID tested for outdoor visits.
10. Visitors must leave promptly at the end of the scheduled visit.
11. When visiting, you must sanitize your hands, wear a mask at all times, and go directly to and from the visitation area.
12. Visitors are required to remain in their designated visitation area or will be asked to leave.
13. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

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*Below you will find instructions for reserving your date and time for visits.*

1. Reservations must be made on the website.
2. Go to [www.lionsgateccrc.org](http://www.lionsgateccrc.org)
3. Click on **FOR CORONAVIRUS UPDATES, CLICK HERE** (Red banner at the top of the page)
4. Click on “Skilled Nursing Outdoor Visitor Scheduler” or “Assisted Living Outdoor Visitor Scheduler”
5. Complete the Visitation Registration Form. Note: Only available dates and times will display. Please ensure that you are choosing the visitation calendar for your loved ones’ living area – there is a separate calendar for each living area.
6. You will receive an auto reply stating the request was submitted, this is NOT a confirmation that the request has been scheduled.
7. After the request is received the visitation scheduler will review the schedule and either approve or deny the requested time slot – you will receive an email from the scheduler confirming your scheduled visit.
8. A separate request must be submitted for each visit and visits are assigned in the order in which they are received.
9. We are not currently able to schedule more than 2 weeks in advance. Requests made more than 2 weeks in advance will be deleted.

At the direction of the NJ Department of Health, we are currently testing every employee two times per week regardless of whether they have symptoms or not. Our employees, vendors, guests are all screened upon entry into the facility. We continue to provide employees and residents with proper PPE and have sufficient supply to continue to do so.

We sanitize surfaces often throughout the day and have an outside company sanitize common areas of the skilled nursing and assisted living units 7 nights a week. We continue to be vigilant in our efforts to mitigate the spread of COVID in the building.

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Please see below updated COVID statistics from **April 27, 2021** through today:

- Current # COVID positive on the cohort unit today 0
  - Residents from Independent Living 0
  - Residents from Assisted Living 0
  - Residents from Skilled Nursing 0
  - Residents from outside Lions Gate 0
- Cumulative Total # COVID positive Lions Gate residents 0
- Current # COVID positive employees 1
- Cumulative total COVID positive employee 1
- Cumulative total # of residents who passed away 0
- Cumulative total # of employees who passed away 0

We will continue to provide you with updates as they become available. Please know that we continue to strictly adhere to and follow infection control protocols and guidance from the CMS, CDC, and the NJ Department of Health.

We thank you for your continued cooperation and support.

If you have any questions, please call the COVID Hotline at 856-679-4679 or email at [lgadministrator@lionsgateccrc.org](mailto:lgadministrator@lionsgateccrc.org)

Be Well and Be Safe!

Respectfully,  
David Thompson  
COO/CFO

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