LIONS GATE
Lifestyle. Care. Community. Tradition.

June 11, 2021

Dear Lions Gate Community Members,

Hello and we hope you are all doing well! No changes to the letter this week.

We received the official "Out of Outbreak" clearance from the NJ Department of Health on April 28th. Lions Gate will remain out of outbreak as long as no single resident tests positive or any two employees test positive within a 14 day period.

Outdoor Visitation Scheduling Clarification

The Lions Gate outdoor visitation schedule runs Monday to Sunday. **Please remember to schedule by Friday at 12pm** of each week.

Example: If you schedule during the week of Friday, June 4th, you are scheduling for the week of Monday June 7th – Sunday, June 13th. Some folks are getting confused and think they are scheduling for the current week; please remember you are always scheduling for the next Monday-Sunday week.

INDOOR VISITATION

Indoor visitation no longer requires scheduling (outdoor continues to require scheduling). This means that visits will be permitted between the hours of 9am and 8pm, with the exception of mealtimes because visitors are not permitted to enter the dining rooms.

Thank you all for your continued patience with testing and for following the indoor visitation guidelines. Testing has been successful in identifying visitors with COVID (and no symptoms) and has allowed us to keep them from entering the residential area.

1110 Laurel Oak Road | Voorhees, New Jersey 08043
Phone (856) 782-1200 | Fax (856) 782-2660 | www.lionsgateccrc.org

INDOOR VISITATION

The visitation and reservation guidelines are as follows:

1. Children over the age of 2 are permitted to visit indoors – these guests must remain masked and must remain with an adult at all times.

2. A maximum of two visitors per visit are permitted.

3. We will not request fully-vaccinated* individuals to be COVID tested. Proof of vaccination is required – you may either bring your vaccination card every visit or bring the vaccination card the first visit and allow us to keep a copy on file.

4. We request that **Unvaccinated** individuals have a COVID test upon arrival.

5. Persons who test POSITIVE will not be permitted to visit and must leave the premises immediately.

6. When visiting, you must sanitize your hands, wear a mask at all times in common areas, and go directly to and from the visitation area.

7. When a fully-vaccinated resident and a fully-vaccinated* visitor are together in a resident's room or apartment, visitors and residents may remove their masks, close contact (touch) is permitted and you may eat and drink together while visiting in the room or apartment.

8. When either the resident or visitor is unvaccinated* and are together in a resident's room or apartment, visitors and residents both parties must continue to wear their masks, close contact (touch) is permitted and you are not permitted to eat and drink together while visiting in the room or apartment, as this would require removal of the masks.

9. Residents will receive their visitors in their room only, visits are not permitted in public areas. NJ Department of Health has mandated that visitors are only permitted to travel to and from the resident's room. We are not permitted to allow visitors to be at the nurse's station, visit with other residents or to remain in the common areas.

10. Regardless of vaccination status, visitors are required to remain in their designated visitation area or will be asked to leave the building.

11. Regardless of vaccination status, visitors are not permitted to join in activities or enter the dining rooms.

12. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

* *"Fully-vaccinated" refers to a person who has received one dose of a single-dose vaccine or has received their second dose of a two dose vaccine at least 2 weeks prior to the visit. Anyone who has not received a vaccine or is not at least 2 weeks post receipt of a final vaccine is considered "Unvaccinated".*

OUTDOOR VISITATION

Because of the NJ DOH requirement that outdoor visits must be monitored by a staff member, we will continue to require that outdoor visits be scheduled in advance. Weather permitting, the outdoor visit schedule remains: Thursdays/Fridays – 11:30a, 1:30p and 3:00p – Saturdays/Sundays 11:30a and 1:30p.

Please understand we cannot allow visitation outside of/or in addition to the times listed on the schedule. Our responsibility is to be able to allow all residents a chance to visit their loved ones – if we allow extra visits to one resident, this takes away from a visit that would be available to another resident. We have previously and are again today providing the visitation scheduling instructions which is on our website – please plan ahead and request early so you will be able to secure a timeslot that fits your schedule.

Outdoor visits do not impact the number of indoor visits and the indoor visit schedule remains the same.

The outdoor visitation and reservation guidelines are as follows:

1. We may not be able to accommodate everyone every week.

2. Children over the age of 2 are permitted to visit indoors – these guests must remain masked and must remain with an adult at all times.

3. A maximum of 2 visitors will be permitted per scheduled outdoor visit.

4. Based on openings, we may be able to accommodate multiple outdoor visits per resident per week. We will assign all 1st visits for residents prior to assigning 2nd and 3rd visits.

5. Your outdoor visit is NOT CONFIRMED until you receive a confirmation email from the Visitation Coordinator. Please note: the automatic reply stating that your reservation has been submitted is NOT the confirmation.

6. Reservations must be made by FRIDAY of the prior week for following week. At this time we are not able to accommodate 'last minute' requests. (If you need advance notice of your accepted reservation, do not choose a date that will require a quick response.)

7. Phone calls regarding visitation will not be accepted; email visitation@lionsgateccrc.org if you have questions or other issues.

8. Please note that a late arrival could result in a cancelled reservation.

9. Visitors will be screened upon arrival, we are not requesting that visitors be COVID tested for outdoor visits.

10. Visitors must leave promptly at the end of the scheduled visit.

11. When visiting, you must sanitize your hands, wear a mask at all times, and go directly to and from the visitation area.

12. Visitors are required to remain in their designated visitation area or will be asked to leave. If you have a need to enter the building, you must enter through the front entrance to be screened.

13. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

1110 Laurel Oak Road | Voorhees, New Jersey 08043
Phone (856) 782-1200 | Fax (856) 782-2660 | www.lionsgateccrc.org

Below you will find instructions for reserving your date and time for visits.

1. Reservations must be made on the website.

2. Go to www.lionsgateccrc.org

3. Click on **FOR CORONAVIRUS UPDATES, CLICK HERE** (Red banner at the top of the page)

4. Click on "Skilled Nursing Outdoor Visitor Scheduler" or "Assisted Living Outdoor Visitor Scheduler"

5. Complete the Visitation Registration Form. Note: Only available dates and times will display. Please ensure that you are choosing the visitation calendar for your loved ones' living area – there is a separate calendar for each living area.

6. You will receive an auto reply stating the request was submitted, this is NOT a confirmation that the request has been scheduled.

7. After the request is received the visitation scheduler will review the schedule and either approve or deny the requested time slot – you will receive an email from the scheduler confirming your scheduled visit.

8. A separate request must be submitted for each visit and visits are assigned in the order in which they are received.

9. We do not schedule more than 2 weeks in advance. Requests made more than 2 weeks in advance will be deleted.

At the direction of the NJ Department of Health, we are currently testing unvaccinated employee weekly regardless of whether they have symptoms or not. Our employees, vendors, guests are all screened upon entry into the facility. We continue to provide employees and residents with proper PPE and have sufficient supply to continue to do so.

We sanitize surfaces often throughout the day and have an outside company sanitize common areas of the skilled nursing and assisted living units 7 nights a week. We continue to be vigilant in our efforts to mitigate the spread of COVID in the building.

Please see below updated COVID statistics from **April 27, 2021** through today:

- Current # COVID positive on the cohort unit today 0
  - Residents from Independent Living 0
  - Residents from Assisted Living 0
  - Residents from Skilled Nursing 0
  - Residents from outside Lions Gate 0

- Cumulative Total # COVID positive Lions Gate residents 0

- Current # COVID positive employees 0
- Cumulative total COVID positive employee 1

- Cumulative total # of residents who passed away 0
- Cumulative total # of employees who passed away 0

We will continue to provide you with updates as they become available. Please know that we continue to strictly adhere to and follow infection control protocols and guidance from the CMS, CDC and the NJ Department of Health.

We thank you for your continued cooperation and support.

If you have any questions, please call the COVID Hotline at 856-679-4679 or email at lgadministrator@lionsgateccrc.org

Be Well and Be Safe!

Respectfully,
David Thompson
COO/CFO