



September 3, 2021

Dear Lions Gate Community Members,

Due to the unforeseen need to pause visitation at this time, we would like to offer Outdoor Visitation for the following areas:

Skilled Nursing 1
Skilled Nursing 2
Rehabilitation 1
Rehabilitation 2
Safe Haven
Assisted Living 2—please call prior to making a reservation

At this time, we are **not** able to offer Outdoor Visitation to AL 1. If your loved one resides on AL 2, please call the front desk at 856.667.3100 to see if Outdoor visitation is possible. As we have more information regarding the opening of visitation, we will share it with you.

Since the NJ DOH requires that outdoor visits must be monitored by a staff member, we ask that you schedule your visits via the website. We are offering Outdoor visits on Saturday, September 4, Sunday, September 5, Monday, September 6, Tuesday, September 7, Wednesday, September 8 and Thursday, September 9. All visits are weather permitting. We will issue updates for both Indoor and Outdoor visits next week.

Please understand we cannot allow visitation outside of/or in addition to the times listed on the schedule. Our responsibility is to be able to allow all residents a chance to visit their loved ones. We have previously and are again today providing the visitation scheduling instructions which is on our website.

The outdoor visitation and reservation guidelines are as follows:

1. Please only request one outdoor visitation during this time as we are trying to accommodate everyone.

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2. A maximum of 2 visitors will be permitted per scheduled outdoor visit.
3. Your outdoor visit is NOT CONFIRMED until you receive a confirmation email from the Visitation Coordinator. Please note: the automatic reply stating that your reservation has been submitted is NOT the confirmation.
4. Phone calls regarding visitation will not be accepted; email visitation@lionsgateccrc.org if you have questions or other issues.
5. Please note that a late arrival could result in a cancelled reservation.
6. Visitors will be screened upon arrival, we are not requesting that visitors be COVID tested for outdoor visits.
7. Visitors must leave promptly at the end of the scheduled visit.
8. When visiting, you must sanitize your hands, wear a mask at all times, and go directly to and from the visitation area.
9. Visitors are required to remain in their designated visitation area or will be asked to leave. If you have a need to enter the building, you must enter through the front entrance to be screened.
10. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

Below you will find instructions for reserving your date and time for visits.

1. Reservations must be made on the website.
2. Go to www.lionsgateccrc.org
3. Click on **FOR CORONAVIRUS UPDATES, CLICK HERE** (Red banner at the top of the page)
4. Click on “Skilled Nursing Outdoor Visitor Scheduler” or “Assisted Living Outdoor Visitor Scheduler”

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5. Complete the Visitation Registration Form. Note: Only available dates and times will display. Please ensure that you are choosing the visitation calendar for your loved ones' living area – there is a separate calendar for each living area.
6. You will receive an auto reply stating the request was submitted, this is NOT a confirmation that the request has been scheduled.
7. After the request is received the visitation scheduler will review the schedule and either approve or deny the requested time slot – you will receive an email from the scheduler confirming your scheduled visit.

We will continue to provide you with updates as they become available. Please know that we continue to strictly adhere to and follow infection control protocols and guidance from the CMS, CDC and the NJ Department of Health.

We thank you for your continued cooperation and support.

If you have any questions, please call the COVID Hotline at 856-679-4679 or email at lgadministrator@lionsgateccrc.org

Be Well and Be Safe!

Respectfully,
David Thompson
CEO



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