



October 28, 2021

Dear Lions Gate Community Members,

We hope you are well!

We were notified today that a staff member has tested positive for COVID-19. As a result, we are testing residents and employees in accordance to the NJ DOH regulations.

As a result of this COVID case, visitation will need to be paused in the following areas effective immediately and is expected to resume **indoor visitation** on the dates below pending no further positive results:

Skilled Nursing 1	November 11
Skilled Nursing 2	November 4
Rehabilitation 1	November 4
Rehabilitation 2	November 4

**At this time, Assisted Living (Safe Haven, Assisted Living 1 and Assisted Living 2) IS permitted to continue with visitation.**

**Outdoor Visitation** is available for:

Skilled Nursing 1	November 4
Skilled Nursing 2	October 28
Rehabilitation 1	October 28
Rehabilitation 2	October 28

Since the NJ DOH requires that outdoor visits must be monitored by a staff member, we ask that you schedule your visits via the website. All visits are weather permitting.

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Please understand we cannot allow visitation outside of/or in addition to the times listed on the schedule. Our responsibility is to be able to allow all residents a chance to visit their loved ones. We have previously and are again today providing the visitation scheduling instructions which is on our website.

*The outdoor visitation and reservation guidelines are as follows:*

1. Please only request one outdoor visitation during this time as we are trying to accommodate everyone.
2. A maximum of 2 visitors will be permitted per scheduled outdoor visit.
3. Your outdoor visit is NOT CONFIRMED until you receive a confirmation email from the Visitation Coordinator. Please note: the automatic reply stating that your reservation has been submitted is NOT the confirmation.
4. Phone calls regarding visitation will not be accepted; email [visitation@lionsgateccrc.org](mailto:visitation@lionsgateccrc.org) if you have questions or other issues.
5. Please note that a late arrival could result in a cancelled reservation.
6. Visitors will be screened upon arrival, we are not requesting that visitors be COVID tested for outdoor visits.
7. Visitors must leave promptly at the end of the scheduled visit.
8. When visiting, you must sanitize your hands, wear a mask at all times, and go directly to and from the visitation area.
9. Visitors are required to remain in their designated visitation area or will be asked to leave. If you have a need to enter the building, you must enter through the front entrance to be screened.
10. Visitors needing a rest room must use the one near the Assisted Living elevator lobby only.

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*Below you will find instructions for reserving your date and time for visits.*

1. Reservations must be made on the website.
2. Go to [www.lionsgateccrc.org](http://www.lionsgateccrc.org)
3. Click on **FOR CORONAVIRUS UPDATES, CLICK HERE** (Red banner at the top of the page)
4. Click on “Skilled Nursing Outdoor Visitor Scheduler” or “Assisted Living Outdoor Visitor Scheduler”
5. Complete the Visitation Registration Form. Note: Only available dates and times will display. Please ensure that you are choosing the visitation calendar for your loved ones’ living area – there is a separate calendar for each living area.
6. You will receive an auto reply stating the request was submitted, this is NOT a confirmation that the request has been scheduled.
7. After the request is received the visitation scheduler will review the schedule and either approve or deny the requested time slot – you will receive an email from the scheduler confirming your scheduled visit.

Lions Gate continues to follow local, State and Federal guidelines and recommendations for limiting/preventing the spread of COVID-19 within the facility. These guidelines include routine testing of asymptomatic residents, asymptomatic staff, and visitors.

The rules about “who” and “how often” people are tested change based upon the level of infections in our region as well as the level of infection in our own facility.

We have been and will continue to screen all of our employees, vendors, guests upon entry into the facility. We continue to provide employees and residents with proper PPE and have sufficient supply to continue to do so.

We sanitize surfaces often throughout the day and have an outside company sanitize common areas of the skilled nursing and assisted living units overnight. Please know we have remained vigilant in our efforts to mitigate the spread of COVID in the building.

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Please see below updated COVID statistics from **October 28, 2021** through today:

- Current # COVID positive today 0
  - Residents from Independent Living 0
  - Residents from Assisted Living 0
  - Residents from Skilled Nursing 0
  - Residents from outside Lions Gate 0
- Cumulative Total # COVID positive Lions Gate residents 0
- Current # COVID positive employees 1
- Cumulative total COVID positive employee 1
- Cumulative total # of residents who passed away 0
- Cumulative total # of employees who passed away 0

We will continue to provide you with updates as they become available. Please know that we continue to strictly adhere to and follow infection control protocols and guidance from the CMS, CDC and the NJ Department of Health.

We thank you for your continued cooperation and support.

If you have any questions, please call the COVID Hotline at 856-679-4679 or email at [lgadministrator@lionsgateccrc.org](mailto:lgadministrator@lionsgateccrc.org)

Be Well and Be Safe!

Respectfully,  
David Thompson  
CEO

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